



**SRI SANKARA ARTS AND SCIENCE COLLEGE**  
(AUTONOMOUS)  
Enathur, Kanchipuram.

**INTERNAL QUALITY ASSURANCE CELL**  
(IQAC)

**REPORT ON**  
**STUDENTS SATISFACTION SURVEY (SSS)**

**For the academic year**

**2022-23**

## **Student Satisfaction Survey (Key Indicator – 2.7.1)**

### **Under Criterion II of Teaching – Learning and Evaluation**

**(All the questions are suggested by NAAC)**

#### **Preamble:**

Student Satisfaction Survey provides a means to assess student's perspective of Teaching-Learning process and a method for introspecting the structures and procedures of learning. The survey exhibits the degree to which student's expectations on Teaching-Learning are fulfilled by the Institution. The student satisfaction survey provides a mechanism for the Institution to decode the aspirational levels of the students and raise the bar high every year.

#### **Common Instructions given to students:**

- This survey is conducted via online only
- All the questions of this survey are designed by NAAC
- The link for online survey is kept permanently in the Institutional website.
- There are 20 objective type questions and students are instructed to answer to all the questions.
- There is a descriptive question at the end of the survey and students can give their suggestions and comments if any.
- Students are well informed about the link and they can fill it throughout the year.
- The inputs from the students are analysed by IQAC of the institution.
- Based on the feedback analysis, the suggestions for improvement are given importance for immediate implementation.

#### **Process:**

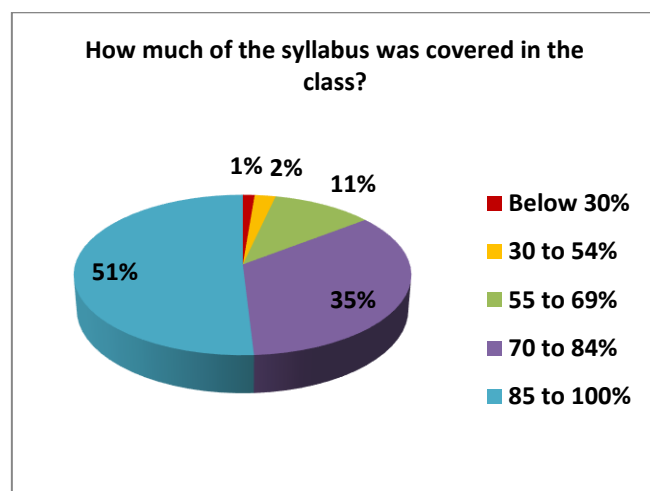
The questionnaire is based on the scale where the responses are recorded on a scale of 1 to 5, with the most favourable response being rated as 5 and least favourable response being rated as 1. The responses registered for each question are evaluated to a mean score on a 5-point scale as calculated as below:

**Mean score =  $(5 \times \text{No. of responses in Excellent parameter} + 4 \times \text{No. of responses in Very Good parameter} + 3 \times \text{No. of responses in Good parameter} + 2 \times \text{No. of responses in Fair parameter} + 1 \times \text{No. of responses in Average parameter}) / \text{Total No. of responses in All parameters.}$**

Following are questions for online student satisfaction survey regarding teaching learning process.

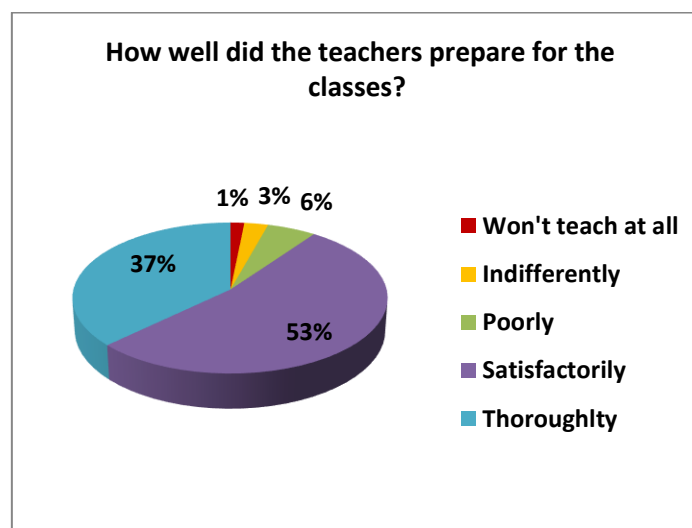
**1. How much of the syllabus was covered in the class?**

Scale	Particulars	Percentage
5	85% to 100%	51%
4	70% to 84%	35%
3	55% to 69%	11%
2	30% to 54%	2%
1	Below 30%	1%
<b>Mean Score in 5-point Scale</b>		<b>4.3 / 5</b>



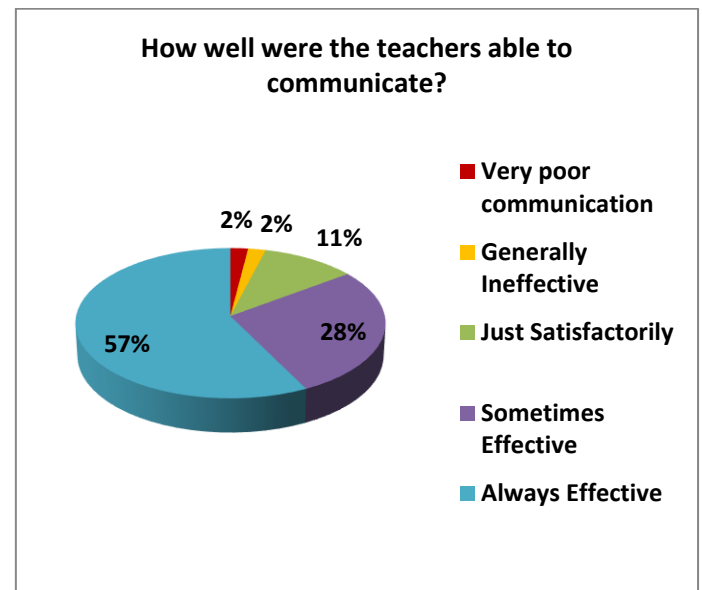
**2. How well did the teachers prepare for the classes?**

Scale	Particulars	Percentage
5	Thoroughly	51%
4	Satisfactorily	35%
3	Poorly	11%
2	Indifferently	2%
1	Won't teach at all	1%
<b>Mean Score in 5-point Scale</b>		<b>4.2 / 5</b>



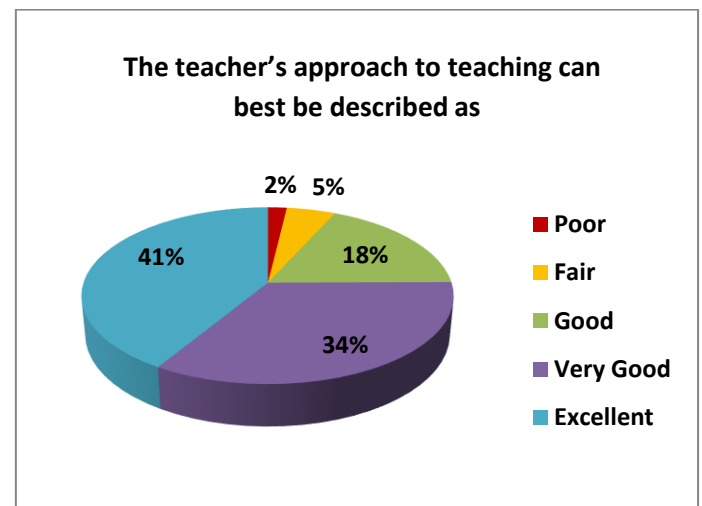
### 3. How well were the teachers able to communicate?

Scale	Particulars	Percentage
5	Always effective	57%
4	Sometimes effective	28%
3	Just satisfactorily	11%
2	Generally ineffective	2%
1	Very poor communication	2%
<b>Mean Score in 5-point Scale</b>		<b>4.3 / 5</b>



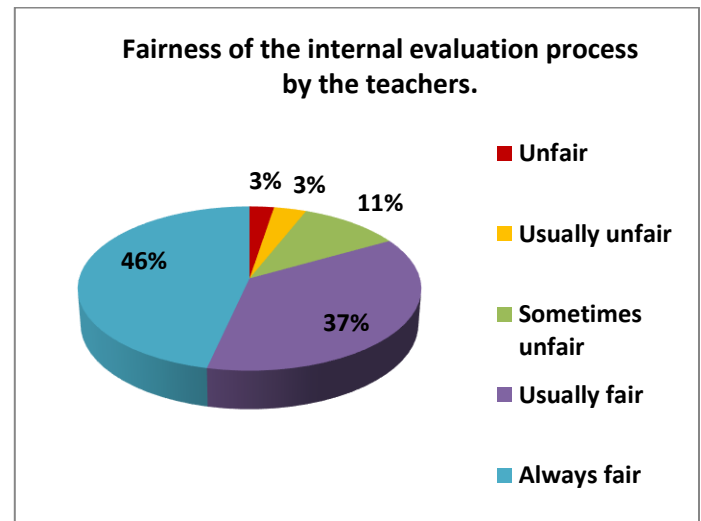
### 4. The teacher's approach to teaching can best be described as

Scale	Particulars	Percentage
5	Excellent	41%
4	Very good	34%
3	Good	18%
2	Fair	5%
1	Poor	2%
<b>Mean Score in 5-point Scale</b>		<b>4.0 / 5</b>



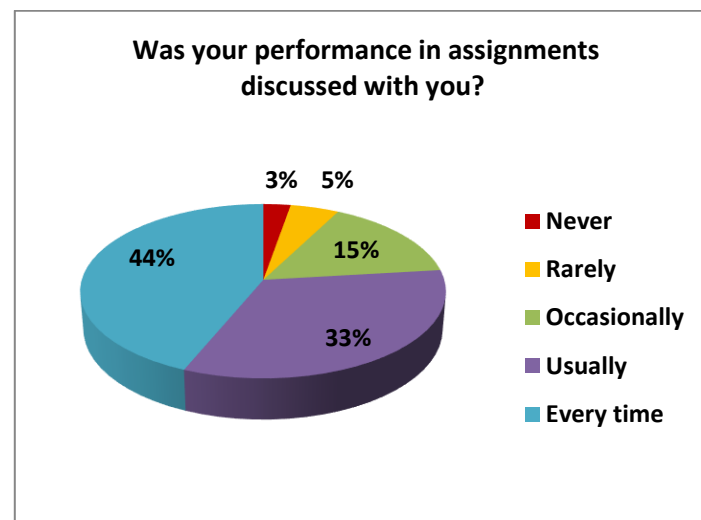
### 5. Fairness of the internal evaluation process by the teachers.

Scale	Particulars	Percentage
5	Always fair	46%
4	Usually fair	37%
3	Sometimes unfair	11%
2	Usually unfair	3%
1	Unfair	3%
<b>Mean Score in 5-point Scale</b>		<b>4.2 / 5</b>



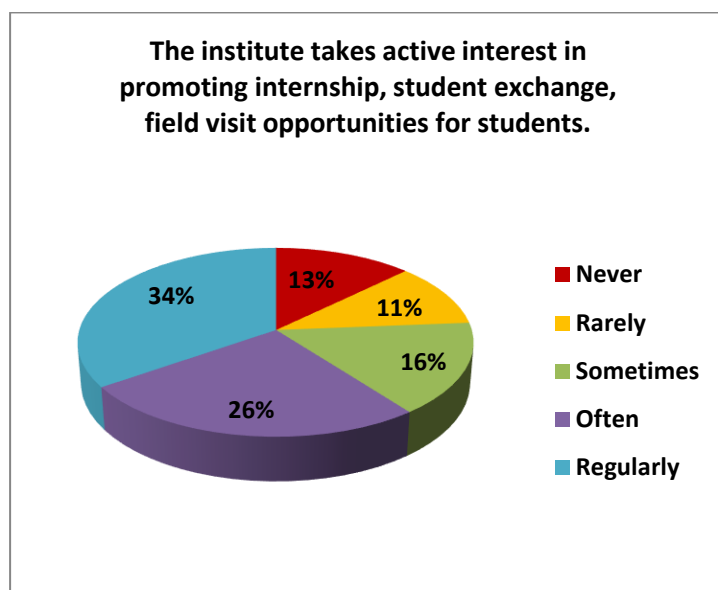
### 6. Was your performance in assignments discussed with you?

Scale	Particulars	Percentage
5	Every time	44%
4	Usually	33%
3	Occasionally/ Sometimes	15%
2	Rarely	5%
1	Never	3%
<b>Mean Score in 5-point Scale</b>		<b>4.1 / 5</b>



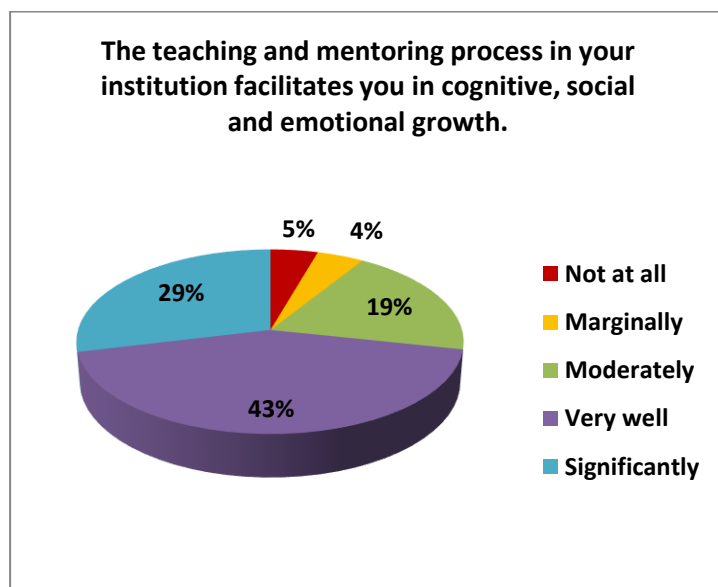
**7. The institute takes active interest in promoting internship, student exchange and field visit opportunities for students.**

Scale	Particulars	Percentage
5	Regularly	34%
4	Often	26%
3	Sometimes	16%
2	Rarely	11%
1	Never	13%
<b>Mean Score in 5-point Scale</b>		<b>3.5 / 5</b>



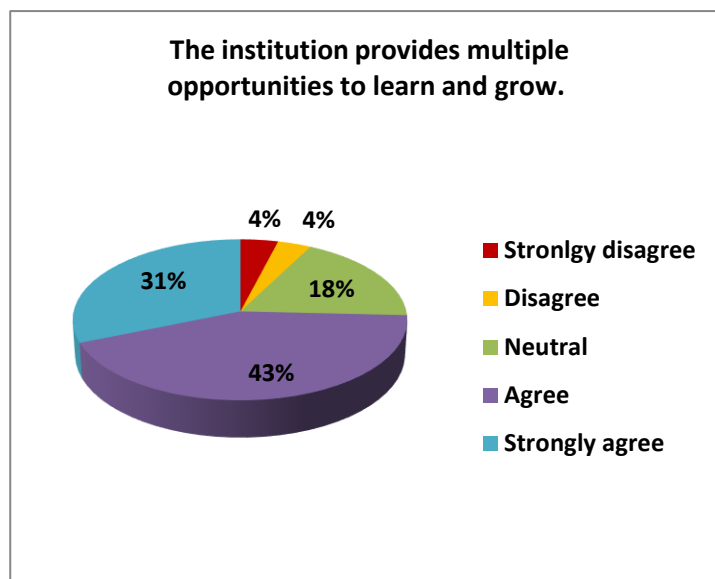
**8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.**

Scale	Particulars	Percentage
5	Significantly	29%
4	Very well	43%
3	Moderately	19%
2	Marginally	4%
1	Not at all	5%
<b>Mean Score in 5-point Scale</b>		<b>3.8 / 5</b>



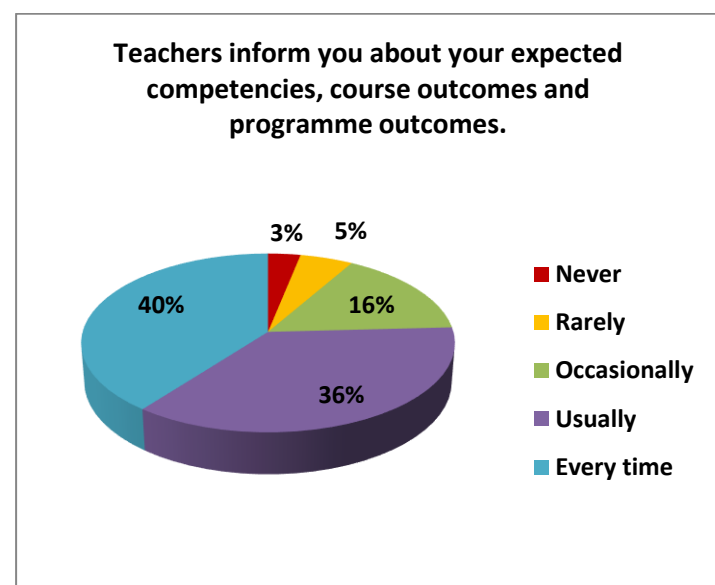
**9. The institution provides multiple opportunities to learn and grow.**

Scale	Particulars	Percentage
5	Strongly agree	31%
4	Agree	43%
3	Neutral	18%
2	Disagree	4%
1	Strongly disagree	4%
<b>Mean Score in 5-point Scale</b>		<b>3.9 / 5</b>



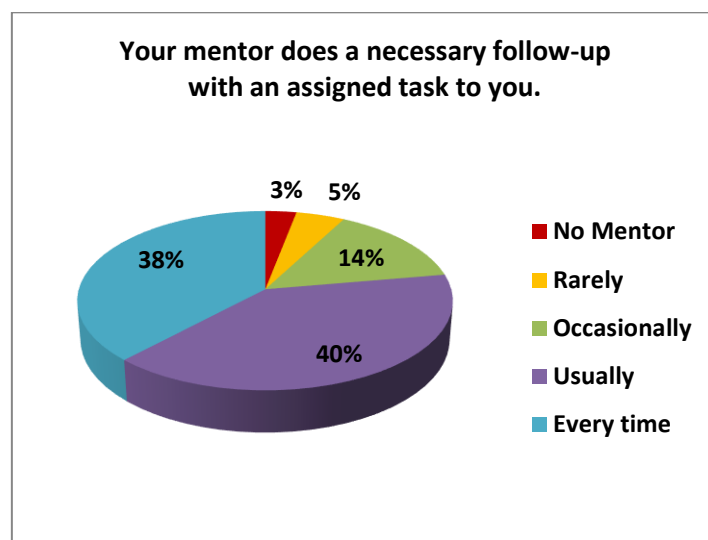
**10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

Scale	Particulars	Percentage
5	Every time	40%
4	Usually	36%
3	Occasionally/ Sometimes	16%
2	Rarely	5%
1	Never	3%
<b>Mean Score in 5-point Scale</b>		<b>4.0 / 5</b>



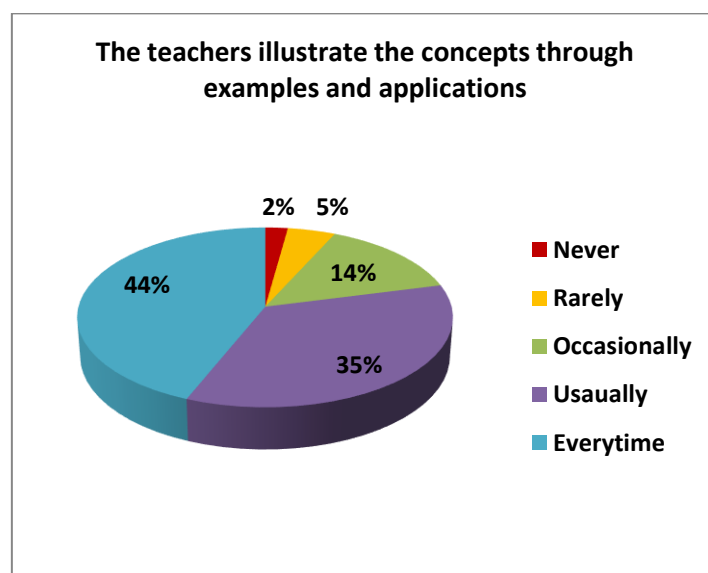
**11. Your mentor does a necessary follow-up with an assigned task to you.**

Scale	Particulars	Percentage
5	Every time	38%
4	Usually	40%
3	Occasionally/ Sometimes	14%
2	Rarely	5%
1	Never	3%
<b>Mean Score in 5-point Scale</b>		<b>4.0 / 5</b>



**12. The teachers illustrate the concepts through examples and applications**

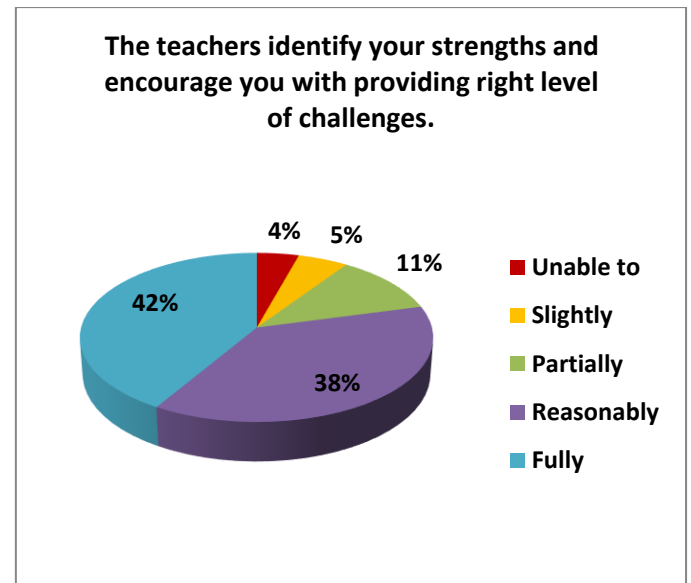
Scale	Particulars	Percentage
5	Every time	44%
4	Usually	35%
3	Occasionally/ Sometimes	14%
2	Rarely	5%
1	Never	2%
<b>Mean Score in 5-point Scale</b>		<b>4.1 / 5</b>





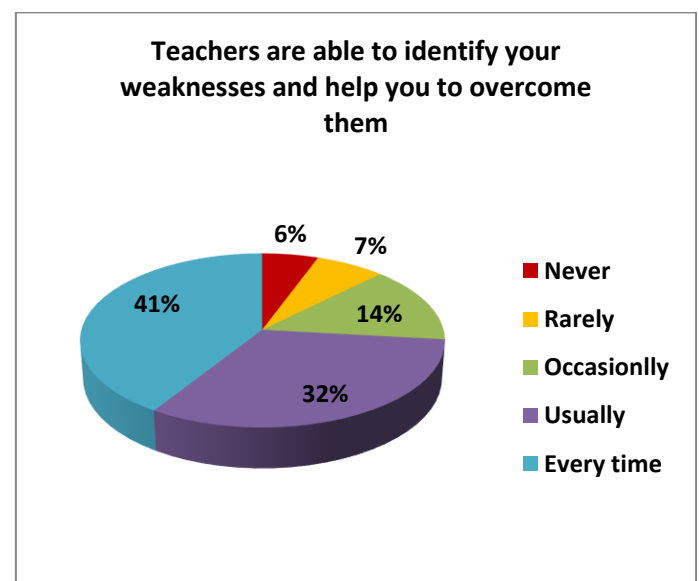
**13. The teachers identify your strengths and encourage you with providing right level of challenges.**

Scale	Particulars	Percentage
5	Fully	42%
4	Reasonably	38%
3	Partially	11%
2	Slightly	5%
1	Unable to	4%
<b>Mean Score in 5-point Scale</b>		<b>4.0 / 5</b>



**14. Teachers are able to identify your weaknesses and help you to overcome them**

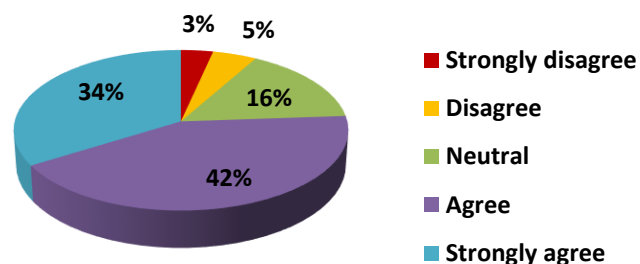
Scale	Particulars	Percentage
5	Every time	41%
4	Usually	32%
3	Occasionally/ Sometimes	14%
2	Rarely	7%
1	Never	6%
<b>Mean Score in 5-point Scale</b>		<b>3.9 / 5</b>



**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.**

Scale	Particulars	Percentage
5	Strongly agree	34%
4	Agree	42%
3	Neutral	16%
2	Disagree	5%
1	Strongly disagree	3%
<b>Mean Score in 5-point Scale</b>		<b>3.9 / 5</b>

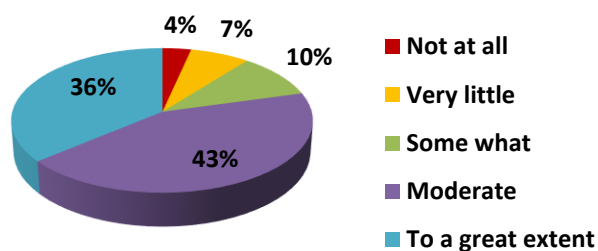
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.**

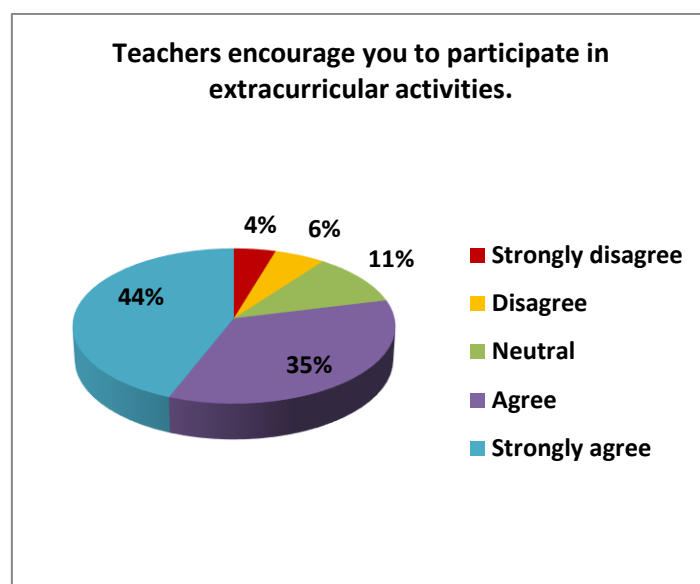
Scale	Particulars	Percentage
5	To a great extent	36%
4	Moderate	43%
3	Some what	10%
2	Very little	7%
1	Not at all	4%
<b>Mean Score in 5-point Scale</b>		<b>4.0 / 5</b>

The institute/ teachers use student centric methods, such as experiential learning, participate learning and problem solving methodologies for enhancing learning experiences.



**17. Teachers encourage you to participate in extracurricular activities.**

Scale	Particulars	Percentage
5	Strongly agree	44%
4	Agree	35%
3	Neutral	11%
2	Disagree	6%
1	Strongly disagree	4%
<b>Mean Score in 5-point Scale</b>		<b>4.0 / 5</b>



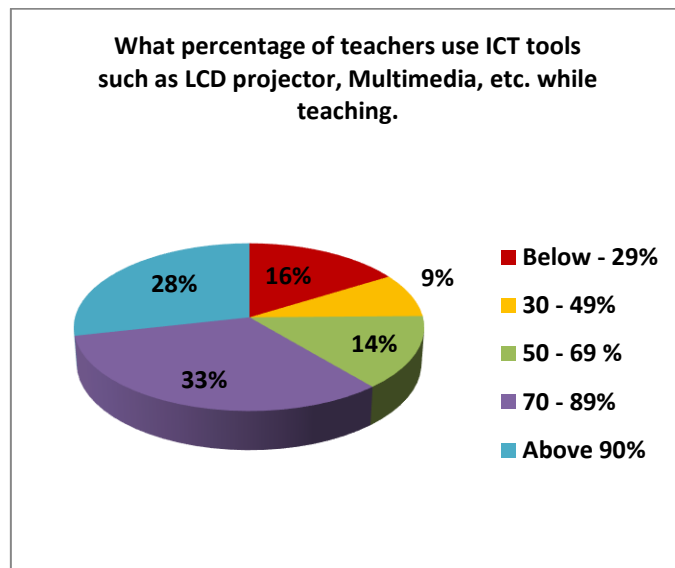
**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

Scale	Particulars	Percentage
5	To a great extent	40%
4	Moderate	40%
3	Some what	9%
2	Very little	7%
1	Not at all	4%
<b>Mean Score in 5-point Scale</b>		<b>4.0 / 5</b>



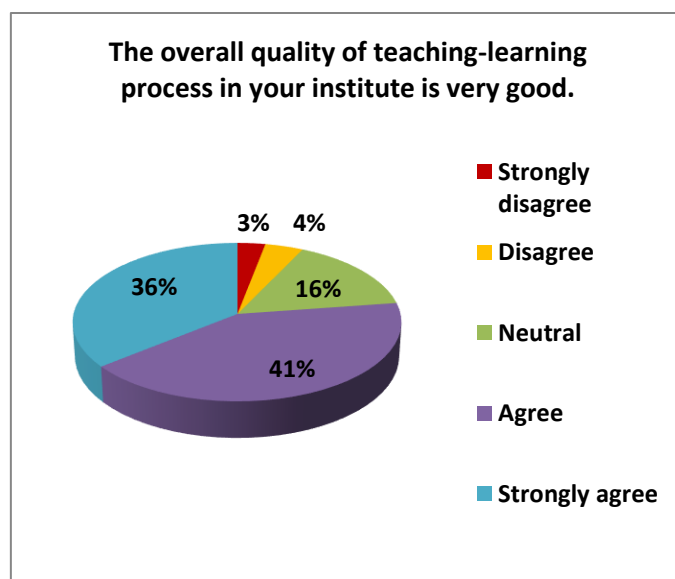
**19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**

Scale	Particulars	Percentage
5	Above 90%	28%
4	70 – 89%	33%
3	50 – 69%	14%
2	30 – 49%	9%
1	Below 29%	16%
<b>Mean Score in 5-point Scale</b>		<b>3.5 / 5</b>



**20. The overall quality of teaching-learning process in your institute is very good.**

Scale	Particulars	Percentage
5	Strongly agree	36%
4	Agree	41%
3	Neutral	16%
2	Disagree	4%
1	Strongly disagree	3%
<b>Mean Score in 5-point Scale</b>		<b>4.0 / 5</b>



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

(Few answers from the students)

- Teaching is good but use of projector will helpful for Better understanding.
- Seminar can be included for self-improvement.
- Need some extra time to work in lab to practice.
- Class test and assignment are useful in semester Time.
- To provide a period for library once in a week.
- Please arrange the industrial visits for the course.
- Overall teaching, learning is good.
- In the classroom, teachers treat student like friends.
- We need extra-curricular activities like cultural, functions, sport's day celebration etc.
- Through my observations the methods of teaching is amazing. It makes me to improve my method of readings and communication

#### **Conclusion:**

Majority of the students have expressed their opinion that the Teaching and Learning process is good. Students are of the opinion that the learning experience can be further enhanced by using ICT enabled facilities such as LCD Projectors. Students were appreciative of the teaching methodologies in place but suggested to undertake Industrial visits for students.

**As a whole 81% of the students are satisfied with the Teaching Learning Process, methodologies and procedures followed by the Institution.**

**IQAC  
COORDINATOR**

**PRINCIPAL &  
IQAC - CHAIRMAN  
Principal  
Sri Sankara Arts & Science College  
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